



iCAM

i-KIOSK SELF-SERVICE

Our self-service kiosk software integrates with iCAM Workstation Control, iCAM Printer Control and a choice of third-party kiosk hardware to allow the public to manage their own PC bookings, release print jobs, and make payments via a self-service kiosk.

We work with the main UK RFID self-service kiosk public library suppliers (Lyngsoe/2CQR, Bibliotheca and D-Tech) to provide integration of mutual products. This provides additional enhanced self-service benefits and options to public users and frees up library staff for other tasks, offering greater service efficiencies.

The user interface is simple and intuitive, with iCAM features accessed on the kiosk by scanning a library membership card or typing in a borrower number and selecting the required service via the touch screen.

The print release service allows users to review and manage their own print jobs, finalising paper size, colour/mono options, number of pages, and number of copies, before paying for and releasing the job(s) to a printer.

The workstation booking service gives the ability to reserve a public PC and fully manage bookings without requiring staff intervention. Bookings can be made, viewed, edited and cancelled, all on a user-friendly, touch-screen interface. The software also displays currently available PCs so that users can reserve a PC with immediate effect.

The implementation of our kiosk software solution is a natural addition for customers using iCAM Workstation Control and Printer Control, providing enhanced self-service functionality and an enriched user experience. The iCAM iKiosk software reduces queues at the counter and improves operational productivity, providing benefits for both staff and users.



Key Features

- Enables self-service printing and PC bookings
- Real-time integration with LMS for user validation (SIP2 / Web Services / LCF)
- Integration with iCAM Workstation Control and iCAM Printer Control
- Integration with the main UK RFID self-service kiosk public library suppliers (Lyngsoe/2CQR, Bibliotheca and D-Tech)

Benefits

- Reduces staff involvement in the management of public printing and bookings
- Reduces queues at the counter
- Provides enhanced self-service functionality for users
- Seamless integration between iCAM and RFID systems
- Supports self-service in unmanned libraries



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