ICAM Printer Control gives library staff complete control over print jobs generated by users, streamlining the process for both staff and users and reducing waste.

Print jobs are sent to the iCAM Printer Control management software and held until staff release the document following payment by the borrower. Staff can manipulate print jobs to ensure only the required pages are printed, allowing the selection of pages, number of copies, paper size and mono / colour options.

By intercepting print jobs in this way, the software allows staff to fully control printer usage and reduce wastage of paper and ink, ensuring a more cost-effective printing solution.

The system can be integrated with kiosk software and hardware to provide self-service printing for borrowers, bringing further efficiencies and benefits to staff and users.



Key Features

- Customisable public interface with clear indication how much the printout will cost before it is sent to print
- Configurable printing costs for different modes of printing (e.g. paper size, colour / mono)
- Different charges can be applied for different types of user (e.g. members and quests)
- Print jobs logged against borrower / library ID
- Configurable message instructs borrowers how to collect their printouts
- Ability to change the printer after the document has been sent
- Easily re-print previous printouts without needing to re-send the document
- Detailed audit trail and printer usage reporting

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Benefits

- Users are informed of print cost at the point of sending to print
- Greater control over printing by staff and public users
- Extended life expectancy of printers by eliminating excessive use
- Reduced paper and ink wastage
- Discourages abuse of facilities by requiring payment or staff intervention before documents are printed and released



